

## **SERVICE & MAINTENANCE**

Whatever your requirements, we have the dispense solution to meet your needs. Being one of the best manufacturing and supply of boiling, chilled, sparkling and ambient filtered drinking water systems, we provide world-class customer service from the first point of contact through post-installation and beyond.

Aqua Libra Co can provide a fully inclusive purchase package which has been designed to provide the end-user full peace of mind that every aspect from installation to service is covered. This option is perfectly suited for companies that prefer to own their own equipment or are either in the process of a refurbishment or office move and have a project budget allocation for equipment. All pricing submitted to clients are subject to Aqua Libra Co terms and conditions. Maintenance packages are applicable from the date of initial system purchase.

## Our package (Annual Service)

- All call out charges
- Priority for call outs and servicing
- Annual filter & membrane change
- Visual fault repair
- Water system flush hot/cold/ambient
- Check pipes and connections for any leaks
- Tighten pipes and connections
- Clean faucet & drainage tray with antibacterial wipe
- Repairs and parts (provided a call out isn't due to negligence or malicious damage) with exemptions
- New for old unit policy

Getting a service and maintenance package direct from us, rather than going to a third party provides multiple benefits.

- In-house expertise
- One Operational UK base
- Consistent quality
- No unplanned hidden costs
- Zero limescale
- World-class customer service
- Economical operation

## Need further information?

Speak to one of our team today on 0800 080 6696 or email us at hello@aqualibra.com